

NEW GENERATION SOFT CARPET CARE AND MAINTENANCE ADDENDUM

Including Tigressá Cherish™ and Innovia Touch™



THANK YOU FOR PURCHASING YOUR NEW FLOOR FROM CARPET ONE FLOOR & HOME®.

To assist you with any questions you may have about your new floor, we have compiled this addendum to our complete warranty guide. If you have any questions, please refer to your complete Floor Care & Warranty Guide, or contact your local Carpet One Floor & Home® retailer. All new generation soft carpet products including Tigressá™ Cherish, and Innovia™ Touch, will be covered by The Beautiful Guarantee®, Limited Wear, Limited Stain, Limited Texture Retention, Limited Soil, Limited Pet Stain, and Installation warranties in the Carpet One Floor & Home® Floor Care and Warranty Guide and and require special care and maintenance as described herein.

Carpet Care And Maintenance - New Generation Soft Carpets Including Tigressá Cherish™ and Innovia Touch™

Vacuum Care Instructions

Extraordinarily soft carpets represent the latest in advanced extrusion technology. Because the fibers are so fine and dense, increased suction from a vacuum cleaner is created at the point of contact on the carpet surface.

Therefore, in order to provide maximum care, vacuums with specific features may be necessary to use for optimum maintenance of your extraordinarily soft carpet. The following vacuum cleaner characteristics are suitable for your exceptionally soft carpets:

- **Adjustable Height** – A manual height adjustment feature is imperative as it allows the user to accurately set the height of the brushing action to the proper level for better cleaning and mobility.
- **Wide Wheel Size** – Larger wheels will help the vacuum head from sinking into the carpet pile. They also improve the effectiveness of the depth-setting feature.
- **Lighter Weight Models** – Weighing less, these vacuums will exert less weight while in use and not sink as deeply into the carpet pile, being easier to move.
- **Adjustable Motor Speed** – The flexibility of adjustable motors often times lowers the brush roll rotation speed and allows easier operation and gentler cleaning.
- **Optional Brush Roll Control** – For ultra-high pile carpets, it may be necessary to disengage the roller as longer fibers may entangle in the brush roll, causing damage to the tips of the fibers.

See store for a list of vacuum cleaners* that have the characteristics suitable for use on new generation soft carpets including Tigressá Cherish™ and Innovia Touch™, or download from www.carpetone.com.

* Carpet One Floor & Home® Does not recommend specific vacuum brands.

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